

Introduction to ISO & Quality Systems — Free Session

A free session on what ISO certification actually is, what it takes, and when it is worth the investment.

Level	Foundation
Duration	1 day · 3 training hours
Fee	No fee
Group size	10-40 participants
Delivery	Public run · Live virtual
Runs each year	1 March and 6 September

All training programmes are accredited by the Sharjah Private Education Authority.

Programme objectives

- Understand what an ISO certificate does and does not mean
- Get to know the main standards and which fits your activity
- Learn the certification steps, timeline and approximate cost
- Tell the consultant apart from the certification body

Who it is for

SME owners, new quality coordinators and anyone weighing whether certification is worthwhile.

Prerequisites: None.

Programme outline

Day 1 — The awareness session

- What an ISO certificate is and who issues it
- The five main standards and their domains
- The steps from gap analysis to audit
- The mistakes that make the project fail

Competencies developed

- Management system awareness
- Feasibility judgement
- Reading standards

What participants take away

- A comparison of the five main ISO standards
- A certification roadmap
- A certificate of attendance

How it is assessed

No assessment — an awareness session with a certificate of attendance.

About the company

Innovation Excellence Consulting & Training is a Sharjah-based firm working with government and private organisations across the UAE and the region. We deliver management consulting, excellence award readiness, customer experience, corporate innovation, ISO certification and research — alongside accredited, applied training programmes.

Programmes accredited by the Sharjah Private Education Authority · 3,500+ professionals trained · 40 government and private entities

Why train with us

- No less than 40% of every programme is exercises and case work, not lecturing.
- Programmes designed on the ADDIE model, with cases drawn from the participants' own workplace.
- Trainers with genuine field experience in the work they are teaching.
- Delivered in Arabic and English to the same standard — in-house, public or virtual.

Register for this programme



To register, or to run this programme at your premises, get in touch — or register directly from the programme page on our site.

+971 6 558 7807

info@innovationexcellence.ae

+971 55 139 9356

www.innovationexcellence.ae

Office 37, One Center, Al Buttina Sharq St., Sharjah, United Arab Emirates

Fees are per participant in UAE dirhams and exclude VAT. Confirm the year of each run on our website.